American Public Power Association Annual Customer Satisfaction Award: Conway Corp (Arkansas) Named Silver Award Recipient



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The American Public Power Association ("APPA") announced in an October 26th news release the 19 public power utilities that were recognized with the 2026 Public Power Customer Satisfaction Awards.

The Conway Corp of Faulkner County, Arkansas was named a recipient in the Silver category.

The Awards recognize public power utilities that provide excellent service to their communities. APPA states that an award is the result of receiving high marks from customers in:

- Customer service,
- Field personnel,
- Communication,
- Reliability,
- Value,
- Outage response,
- Innovation, and
- Overall satisfaction.

APPA describes the organization as the voice of not-for-profit community-owned utilities that power approximately 2,000 towns and cities nationwide.

A copy of the news release can be found here.